

Rating in the context of the banking services offices of PJSB "Trustbank" on the basis of received applications to the virtual receptions of the President of the Republic of Uzbekistan, the Prime Minister of the Republic of Uzbekistan, the Central Bank of the Republic of Uzbekistan and also directly to the bank
as of 01.10.2026

№	Name of banking services offices	Total appeals		Appeals received from higher authorities		Applications received directly	Overdue claims		Repeated appeals		Bank rating
		Total	score	Total	score		Total	score (*1)	Total	score (*0,5)	
1	2	3	4	5	6	7	8	9	10	11	12
		5+7	11ma/5*100		100-(7/5*100)		1	1*8	0,5	0,5*10	(4+6)/2-9-11
1	Fergana banking services office	14	100	6	57,1	8	0	0	0	0	78,6
2	Bektemir banking services office	33	100	17	48,5	16	0	0	2	1	73,2
3	Samarkand banking services office	55	100	29	47,3	26	0	0	2	1	72,6
4	Operational banking services office	101	100	50	50,5	51	0	0	6	3	72,2
5	Tashkent banking services office	32	100	18	43,8	14	0	0	2	1	70,9
6	Head office	199	100	110	44,7	89	0	0	3	1,5	70,9
7	Bukhara banking services office	10	100	6	40,0	4	0	0	0	0	70,0
8	Digital banking services office	18	100	11	38,9	7	0	0	1	0,5	68,9
9	Namangan banking services office	29	100	19	34,5	10	0	0	0	0	67,2
10	Yakkasaray banking services office	15	100	10	33,3	5	0	0	1	0,5	66,2
11	Djizakh banking services office	33	100	23	30,3	10	0	0	2	1	64,2
12	Darkhan banking services office	40	100	30	25,0	10	0	0	3	1,5	61,0
13	Karshi banking services office	32	100	24	25,0	8	0	0	4	2	60,5
14	Termez banking services office	57	100	49	14,0	8	0	0	1	0,5	56,5
15	Andijan banking services office	57	100	48	15,8	9	0	0	17	8,5	49,4

as of 01.10.2026

		Total appeals		Appeals received from		Applications	Overdue claims		Repeated appeals		
	Total	725		450		275			44		-



