

Rating in the context of the banking services offices of PJSB "Trustbank" on the basis of received applications to the virtual receptions of the President of the Republic of Uzbekistan, the Prime Minister of the Republic of Uzbekistan, the Central Bank of the Republic of Uzbekistan and also directly to the bank
as of 01.10.2025

№	Name of banking services offices	Total appeals		Appeals received from higher authorities		Applications received directly	Overdue claims		Repeated appeals		Bank rating
		Total	score	Total	score		Total	score (*1)	Total	score (*0,5)	
1	2	3	4	5	6	7	8	9	10	11	12
		5+7	11ma/5*100		100-(7/5*100)		1	1*8	0.5	0,5*10	(4+6)/2-9-11
1	Head office	189	100	52	72.5	137	0	0	7	3.5	82.7
2	Tashkent banking services office	21	100	8	61.9	13	0	0	1	0.5	80.5
3	Bektemir banking services office	21	100	9	57.1	12	0	0	1	0.5	78.1
4	Fergana banking services office	23	100	10	56.5	13	0	0	2	1	77.3
5	Darkhan banking services office	48	100	24	50.0	24	0	0	0	0	75.0
6	Digital banking services office	10	100	5	50.0	5	0	0	0	0	75.0
7	Karshi banking services office	18	100	9	50.0	9	0	0	0	0	75.0
8	Bukhara banking services office	14	100	7	50.0	7	0	0	1	0.5	74.5
9	Namangan banking services office	37	100	19	48.6	18	0	0	1	0.5	73.8
10	Termez banking services office	44	100	30	31.8	14	0	0	0	0	65.9
11	Samarkand banking services office	39	100	26	33.3	13	0	0	2	1	65.7
12	Operational banking services office	52	100	35	32.7	17	0	0	5	2.5	63.8
13	Dijzakh banking services office	43	100	30	30.2	13	0	0	3	1.5	63.6
14	Yakkasaray banking services office	34	100	26	23.5	8	0	0	2	1	60.8
15	Andijan banking services office	24	100	18	25.0	6	0	0	7	3.5	59.0
	Итого	617		308		309			32		-

as of 01.10.2025

[illegible]



